

HUMAN RESOURCES WING

INDUSTRIAL RELATIONS SECTION
HEAD OFFICE: BENGALURU -560 002

CIRCULAR NO.: 815 /2021 INDEX : STF - 67 DATE : 22.12.2021

AHPA

SUB: IBA GROUP MEDICAL INSURANCE POLICY FOR RETIREES - FINAL OPPORTUNITY FOR SUBMISSION OF CLAIMS RELATING TO THE POLICY PERIOD 2020-21

The IBA Group Medical Insurance Policy for the Retirees for the year 2020-21 has expired on 31.10.2021 and the policy has been renewed for the year 2021-22 i.e. from 01.11.2021 to 31.10.2022.

As per the policy guidelines, the claims are to be submitted with necessary documents in support of the claim within 30 days of discharge or treatment taken (OPD eligible cases) or post hospitalization.

Now, for the Retirees' policy of 2020-21 ended on 31.10.2021, M/s. National Insurance Company Limited has informed the following:

- (i) Last date of receipt of intimation claim arising under policy of 01.11.2020 31.10.2021 will be 31.12.2021
- (ii) Last date of receipt of documents and query replies will be 31.01.2022.

All the retirees are requested to use this <u>final opportunity</u> for submission of claims under the policy for the year 2020-21. While submitting such claims, retirees shall provide an explanation detailing the extreme case of hardship which resulted in the delay, while handing over to the TPA representative at Circle/at their designated offices.

All the Retirees shall strictly take note of the above final opportunity and submit their claims, if any, and ensure that same reaches TPA within the time norms as above.

All the staff Retirees shall note that claims pertaining to policy period of 2020-21 will not be accepted beyond the above time limits.

SHANKAR S
CHIEF GENERAL MANAGER

TO: ALL BRANCHES/OFFICES OF THE BANK